

TAKE! **CHARGE!** CALIFORNIA

800-952-5210

WWW.TAKECHARGECA.CA.GOV



**BE
SMART. BE
SAFE. BE
HEARD.**

TAKE CHARGE!

of Your Visit to the Dentist ■

They're Your Records! You have the right to access complete, up-do-date information and records regarding your dental health and treatment options.

Understand the Costs! You have the right to receive a fee estimate for all treatments and to ask if your treatment plan can be scaled down to fit your financial needs. Negotiate!

Just Ask! You have the right to ask about treatment options and to receive an answer in a language you can understand.

The Doctor is in! You have a right to see the dentist every time you receive any dental treatment, even a cleaning.

It's Your Choice! You have the right to refuse any treatment, including treatment that is already in progress.

High Standards. You have the right to expect your dental professionals to follow appropriate infection and sterilization protocols.

Are They Well Schooled? You have the right to know the education and training experiences of your dentist and dental team.

Quick Care! You have a right to prompt assistance in the case of a dental emergency.

Take Charge of Your Dental Health!

If you believe a licensee of the Dental Board of California has engaged in illegal or unethical activities related to their professional duties, file a complaint with the Dental Board at **www.dbc.ca.gov** or call the DCA Consumer Information Center at (800) 952-5210.

Sponsored by the Dental Board of California and the California Department of Consumer Affairs