

Fraud Scam Alert

The Dental Board of California (Board) has learned that scam artists posing as Board staff are calling California licensees as part of an attempted fraud scheme. The callers identify themselves as Board staff members or investigators, notify the licensee that they are under investigation for drug trafficking by the Board and other entities including local police, the Drug Enforcement Agency (DEA), and/or the FBI, and demand money.

The callers may be “spoofing” the Board’s telephone numbers to make the calls appear to be coming from the Board.

Board staff members or investigators will never contact licensees demanding money or payment of any form without conducting an official investigation or inquiry. If you receive such a call, please refuse the demand for payment.

Please also consider the following:

- If you receive a call, contact the Board directly at (877) 729-7789 or (916) 263-2300, or via email to Dentalboard@dca.ca.gov, to inquire if an official investigation is being conducted.
- If the caller is stating they are from DEA, report the scam using the DEA’s Extortion Scam online reporting form.
- If the phone number of the caller appears to be the Board telephone number, it is recommended that you submit an online complaint with the Federal Communications Commissions (FCC) using the FCC’s Consumer Complaint form or contacting the Board, so it can provide the information to the FCC.
- Do not disclose any personal information, i.e. social security numbers, date of births, or credit / debit card numbers.