Attention to all Licensees:

The Dental Board of California (Board) has learned of a recent scam aimed at Board licensees. Licensees are receiving phone calls from a man indicating they are from the Board and threatening their license status. The caller is demanding payment in the form of a Visa gift card from Wal-Mart. The caller is stating that the licensees license is suspended because there are enforcement and citation actions against the license. The caller is requesting the licensee to stay on the phone while they obtain the Visa gift card, so they can hear and confirm the transaction. The caller is also stating a levy will be placed on the licensee's bank account if the transaction is not completed.

The fake calls may appear to come from the Board and may use fake Board names to add authenticity to the scam. If you receive a call claiming to be from the Board or a Board employee, or asking you to perform the above actions, please consider the following:

- Avoid suspicious calls requesting immediate payment. The Board would never call a licensee demanding payment.
- Be skeptical and approach unsolicited calls with caution.
- Beware of urgency.
- Verify the caller's name and call the Board to verify.
- Send a message to the Board.
- Read the <u>Board's fraud alert</u> for more tips and for directions on contacting the Board to inquire if you are the subject of an official investigation.