

# **TAKE!** **CHARGE!** CALIFORNIA

800-952-5210

[WWW.TAKECHARGECA.CA.GOV](http://WWW.TAKECHARGECA.CA.GOV)



**BE SMART. BE SAFE. BE HEARD.**

# TAKE CHARGE!

## of Your Visit to the Dentist ■

**They're Your Records!** You have the right to access complete, up-do-date information and records regarding your dental health and treatment options.

**Understand the Costs!** You have the right to receive a fee estimate for all treatments and to ask if your treatment plan can be scaled down to fit your financial needs. Negotiate!

**Just Ask!** You have the right to ask about treatment options and to receive an answer in a language you can understand.

**The Doctor is in!** You have a right to see the dentist every time you receive any dental treatment, even a cleaning.

**It's Your Choice!** You have the right to refuse any treatment, including treatment that is already in progress.

**High Standards.** You have the right to expect your dental professionals to follow appropriate infection and sterilization protocols.

**Are They Well Schooled?** You have the right to know the education and training experiences of your dentist and dental team.

**Quick Care!** You have a right to prompt assistance in the case of a dental emergency.

## Take Charge of Your Dental Health!

If you believe a licensee of the Dental Board of California has engaged in illegal or unethical activities related to their professional duties, file a complaint with the Dental Board at **[www.dbc.ca.gov](http://www.dbc.ca.gov)** or call the DCA Consumer Information Center at (800) 952-5210.

*Sponsored by the Dental Board of California and the California Department of Consumer Affairs*