# Dental Board of California

## Dental Law and Ethics Examination

### CANIDATE INFORMATION BULLETIN

#### CONTENT OUTLINE

<table>
<thead>
<tr>
<th>Examination Registration and Scheduling Procedures</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Examination Fee</td>
<td>2</td>
</tr>
<tr>
<td>Internet Registration and Scheduling</td>
<td>2</td>
</tr>
<tr>
<td>Telephone Registration and Scheduling</td>
<td>2</td>
</tr>
<tr>
<td>Fax Registration and Scheduling</td>
<td>2</td>
</tr>
<tr>
<td>Standard Mail Registration and Scheduling</td>
<td>2</td>
</tr>
<tr>
<td>Canceling an Examination</td>
<td>3</td>
</tr>
<tr>
<td>Missed Appointment or Late Cancellation</td>
<td>3</td>
</tr>
<tr>
<td>Emergency Examination Center Closing</td>
<td>3</td>
</tr>
<tr>
<td>Special Testing Considerations</td>
<td>3</td>
</tr>
<tr>
<td>Examination Site Locations</td>
<td>3</td>
</tr>
<tr>
<td>Reporting to the Examination Site</td>
<td>7</td>
</tr>
<tr>
<td>Required Identification at the Examination Site</td>
<td>7</td>
</tr>
<tr>
<td>Security Procedures</td>
<td>7</td>
</tr>
<tr>
<td>Taking the Examination by Computer</td>
<td>8</td>
</tr>
<tr>
<td>Identification Screen</td>
<td>8</td>
</tr>
<tr>
<td>Tutorial</td>
<td>8</td>
</tr>
<tr>
<td>Examination Question Example</td>
<td>8</td>
</tr>
<tr>
<td>Experimental Questions</td>
<td>8</td>
</tr>
<tr>
<td>Examination Results</td>
<td>8</td>
</tr>
<tr>
<td>Examination Outline</td>
<td>9</td>
</tr>
<tr>
<td>Examination Registration Form</td>
<td>12</td>
</tr>
</tbody>
</table>

Please refer to our website to check for the most updated information at www.psiexams.com.
Once a candidate is determined to be eligible, the Board will notify the examination administration contractor, PSI licensure:certification (PSI). PSI will mail a scheduling notice indicating how the candidate may schedule an examination.

Your examination eligibility expires and your application is deemed abandoned if your fail to take the written examination within two years after being deemed eligible by the Board. This is the date on the eligibility letter the Board sends to you. When your eligibility expires, you will need to reapply to the Board to be considered eligible to take the written examination.

**FEES**

The following fee table lists the applicable fee for the examination. The fee is for each registration, whether you are taking the examination for the first time or repeating.

<table>
<thead>
<tr>
<th>EXAMINATION FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Examination Fee</td>
</tr>
</tbody>
</table>

**NOTE:** REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE

In most California testing centers, testing does not take place on the following major holidays:

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Independence Day</td>
<td>Closed July 4, 2015</td>
</tr>
<tr>
<td>Labor Day</td>
<td>Closed September 5-7, 2015</td>
</tr>
<tr>
<td>Thanksgiving</td>
<td>Closed November 26-29, 2015</td>
</tr>
<tr>
<td>Christmas</td>
<td>Closed December 25, 2015</td>
</tr>
<tr>
<td>New Years</td>
<td>Closed January 1, 2016</td>
</tr>
<tr>
<td>Martin Luther King Jr.</td>
<td>Closed January 18, 2016</td>
</tr>
<tr>
<td>Memorial Day</td>
<td>Closed May 28-30, 2016</td>
</tr>
</tbody>
</table>

**INTERNET SCHEDULING**

You may schedule for your test by completing the online Test Registration Form. The Test Registration Form is available at PSI’s website, www.psiexams.com. You may schedule for a test via the Internet 24 hours a day.

1. Complete the registration form online and submit your information to PSI via the Internet.
2. Upon completion of the online registration form, you will be given the available dates for scheduling your test.
3. You will need to choose a date to complete your registration.
4. Upon successful registration, you will receive a traceable confirmation number.

**TELEPHONE REGISTRATION AND SCHEDULING**

The second fastest method of scheduling is via the telephone with PSI’s Interactive Voice Response system (IVR) during non-business hours or through live registrars during business hours. For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

1. Complete the Examination Registration Form, including your credit card number and expiration date, so that you will be prepared with all of the information needed to register by telephone.
2. Call (877) 392-6422, 24 hours a day and register using the Automated Registration System. Otherwise, PSI registrars are available Monday through Friday between 4:30 am and 7:00 pm, and Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time, to receive the information listed on your Examination Registration Form and to schedule your appointment for the examination.

**FAX REGISTRATION AND SCHEDULING**

For Fax registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

1. Complete the Examination Registration Form, including your credit card number and expiration date.
2. Fax the completed form to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.
3. Note: if your information is incomplete or incorrect, it will be returned for correction.

Please allow 4 business days to process your Registration. After 4 business days, you may schedule your examination using a touch-tone phone to call PSI’s Automated Registration System at (877) 392-6422 (24 hours a day), or by speaking with a live PSI Registrar Monday through Friday between 4:30 am and 7:00 pm, and Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time. You may also schedule online by accessing PSI’s registration website at www.psiexams.com.

**STANDARD MAIL REGISTRATION AND SCHEDULING**

For those desiring to make a payment for their examination using cashier’s checks or money orders, or for those that simply do not wish to provide credit card information over the phone or Internet, you must use the Standard Mail Registration. In order to register, please follow the steps below.

1. Complete the PSI Examination Registration Form (found at the end of the bulletin), and include appropriate examination fee to PSI. Payment of fees may be made by credit card (VISA, MasterCard, American Express or Discover), money order, company check or cashier’s check. Money order or check should be made payable to PSI; print your social security number on it to ensure that your fees are properly assigned. CASH AND PERSONAL CHECKS ARE NOT ACCEPTED.
2. Mail the completed Registration Form and payment to:

PSI licensure:certification
ATTN: Examination Registration CA DENTAL BOARD
3210 E Tropicana
Las Vegas, NV 89121
(877) 392-6422 • Fax (702) 932-2666
www.psiexams.com

Please allow 2 weeks to process your Registration. After 2 weeks you may schedule your examination using a touch-tone phone, by calling PSI 24 hours a day at (877) 392-6422. To schedule with a PSI registrar, call Monday through Friday, between 4:30 am and 7:00 pm, or Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time. You may also schedule online by accessing PSI's registration website at www.psiexams.com.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days prior to the scheduled examination date. For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received before 9:00 a.m. on the previous Saturday. You may call PSI at (877) 392-6422. Please note that you may also use the automated system, using a touch-tone phone, 24 hours a day in order to cancel and reschedule your appointment.

Note: A voice mail message is not an acceptable form of cancellation. Please use the PSI Website, automated telephone system, or call PSI and speak to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled, further you will forfeit your examination fee, if:

- You do not cancel your appointment 2 days before the scheduled examination date;
- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification when you arrive for the examination.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

SPECIAL ACCOMMODATION AVAILABLE

Requests for special testing accommodation must be received by the Board at the time the examination application is submitted to allow for processing. Accommodations that fundamentally alter the measurement of the skills or knowledge the examination is intended to test will not be provided.

REQUESTING EXAMINATION ACCOMMODATIONS

Accommodations will not be provided at the examination site unless prior approval by the Board has been granted. Reasonable, appropriate, and effective accommodations may be requested from the Board by submitting the “Request for Special Accommodations” package, which can be obtained from the Board’s website (www.dbc.ca.gov).

The Board will contact you once approved with further instructions. Do not call PSI to schedule your examination until you have received written notification from the Board regarding your request for accommodations.

EXAMINATION SITE LOCATIONS

The California examinations are administered at the PSI examination centers in California as listed below:

ANAHEIM
2301 W. LINCOLN AVE, SUITE 252
ANAHEIM, CA 92801
(714) 254-1453
TAKE I-5 SOUTH TO SANTA ANA. EXIT ON BROOKHURST ST (SOUTH), TURNING LEFT. TURN RIGHT (WEST) ON LINCOLN AVE. RIGHT AFTER MONTEREY LN. GO HALF A BLOCK AND ENTER ON THE FIRST DRIVEWAY ON 2301 LINCOLN. SUITE 252 IS LOCATED ON THE SECOND FLOOR.

ATASCADERO
7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422
(805) 462-8983
FROM US-101 N, TAKE THE CA-41 EXIT- EXIT 219-TOWARD MORRO RD. TURN LEFT INTO EL CAMINO REAL. TURN LEFT onto CA-41/MORRO RD.
FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT- EXIT 219, TURN RIGHT ONTO CA-41/MORRO RD.

BURBANK
2950 N. HOLLYWOOD WAY, STE 150
BURBANK, CA 91505
FROM I-5, TAKE THE HOLLYWOOD WAY EXIT. HEAD TOWARDS THE AIRPORT. BUILDING WILL BE ON YOUR LEFT HAND SIDE APPROXIMATELY 0.7 MILES FROM FREEWAY EXIT.
IF TRAVELING WEST ON I-134, EXIT HOLLYWOOD WAY AND HEAD NORTH TOWARDS THE AIRPORT. BUILDING WILL BE ON YOUR RIGHT SIDE IN APPROXIMATELY 4 MILES.
IF TRAVELING EAST ON I-134, EXIT PASS AVENUE. TURN RIGHT ON PASS AVE. TURN LEFT ON WEST ALAMEDA. TURN LEFT ON HOLLYWOOD WAY. YOU WILL BE HEADING NORTH TOWARDS THE AIRPORT. BUILDING WILL BE ON YOUR RIGHT SIDE IN APPROXIMATELY 4 MILES.
CARSON
17420 S. AVALON BLVD, SUITE 205
CARSON, CA 90746
(310) 217-1066
FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

EL MONTE
4399 SANTA ANITA AVENUE, SUITE 110
EL MONTE, CA 91731
(626) 279-2705
FROM THE I-101, TAKE THE SANTA ANITA AVE EXIT. TURN LEFT ONTO SANTA ANITA AVE. MAKE A U-TURN AT EMORY STREET ONTO SANTA ANITA AVE. THE TESTING SITE WILL BE ON THE RIGHT.

FRESNO
351 E. BARSTOW, SUITE 101
FRESNO, CA 93710
(559) 221-9006
FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E. BULLARD AVE. TURN RIGHT ONTO S FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E. SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE.

TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

HAYWARD
24301 SOUTHLAND DRIVE, SUITE B-1
HAYWARD, CA 94545
(510) 784-1114
FROM I-880 N TOWARD OAKLAND, TAKE THE WINTON AVENUE EXIT. MERGE ONTO W WINTON AVE TOWARD HEALD COLLEGE. TURN LEFT ONTO SOUTHLAND DR.

FROM I-880 S TOWARD SAN JOSE/SAN MATEO BR, TAKE THE WINTON AVENUE EXIT. MERGE ONTO VISTA SORRENTO PKWY EXIT. TURN LEFT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO
150 EXECUTIVE PARK BLVD., STE 1100
SANTA CLARA, CA 94454
(415) 330-9700
FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/SCOTT BLVD EXIT. MERGE ONTO SANTA ANITA AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO MISSION GROVE PKWY.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIAN), TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO
9719 LINCOLN VILLAGE DR.
BUILDING 100, SUITE 100
SACRAMENTO, CA 95827
(916) 363-6455
FROM SAN FRANCISCO/VALLEJO ON I-80 E, TAKE US-50 E TOWARD SACRAMENTO/SOUTH LAKE TAHOE. TAKE BRADSHAW ROAD, EXIT 13, TURN RIGHT ONTO BRADSHAW ROAD. TURN IMMEDIATE LEFT ONTO LINCOLN VILLAGE DR.

SANTA CLARA
2936 SCOTT BLVD
SANTA CLARA, CA 95054
(408) 844-0008
FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT. EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO MONTAGUE EXPWY/CENTRAL AVE. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN DR (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKWY W.

SAN DIEGO
5440 MOREHOUSE DRIVE, SUITE 2300
SAN DIEGO, CA 92121
(858) 550-5940
FROM I-805 S TOWARD SAN BERNARDINO, TAKE THE MONTAGUE EXPWY EXIT. MERGE ONTO MONTAGUE EXPWY/SOUTHERN AVENUE EXIT. MERGE ONTO MOREHOUSE DR.

FROM 1-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN LEFT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN DIEGO
5440 MOREHOUSE DRIVE, SUITE 2300
SAN DIEGO, CA 92121
(858) 550-5940
FROM I-805 S TOWARD SAN BERNARDINO, TAKE THE MONTAGUE EXPWY EXIT. MERGE ONTO MONTAGUE EXPWY/SOUTHERN AVENUE EXIT. MERGE ONTO MOREHOUSE DR.

FROM 1-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN LEFT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SANTA ROSA
160 WIKIUP DRIVE, SUITE 105
SANTA ROSA, CA 95403
(707) 544-6723
FROM US-101 N, TAKE MARK WEST SPRINGS/ RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.
FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

VENTURA
4245 MARKET ST, SUITE 208
VENTURA, CA 93003
(805) 650-5220
FROM US-101N, TAKE THE TELEPHONE ROAD EXIT 65. TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ON MARKET STREET.

VISALIA
3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291
FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT’L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO WALNUT CREEK/CONCORD. TAKE THE YNGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK
175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598
(925) 906-9165
FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

OUT-OF-STATE EXAMINATION SITE LOCATIONS

The following out-of-state sites will also offer this examination.

ALBUQUERQUE
2301 YALE BLVD, SE
BUILDING C, SUITE 4
ALBUQUERQUE, NM 87106
FROM INTERSTATE 25, TAKE THE GIBSON BLVD EXIT AND TRAVEL EAST ON GIBSON BLVD UNTIL YOU REACH YALE BLVD SOUTHEAST. TURN RIGHT ON YALE BLVD S.E. (HEADING SOUTH), JUST PAST RENARD PLACE AND THEN TURN RIGHT INTO THE COMMERCE CENTER. THE SITE IS ACROSS THE STREET FROM THE WAFFLE HOUSE AND COMFORT INN.

ATLANTA
CIRCLE 75 OFFICE PARK
1000 CIRCLE 75 PARKWAY, SUITE 720
ATLANTA, GA 30339

BOSTON
INNER TECH PARK, 56 ROLAND ST., SUITE 211
BOSTON, MA 02129
FROM NORTH: TAKE I-93 SOUTH. EXIT 28 - BOSTON/SULLIVAN SQ/CHARLESTOWN. MERGE INTO MYSTIC AVE. TAKE I-935 RAMP TO BOSTON/SULLIVAN SQ/CHARLESTOWN (TAKE RAMP DO NOT GET ON HIGHWAY). MAKE SLIGHT LEFT TURN ON TO MAFFA WAY. MAKE SLIGHT RIGHT TURN ON TO CAMBRIDGE STREET. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET - THERE IS A SIGN FOR INNER TECH PARK. RIGHT ON TO ROLAND STREET. END AT 56 ROLAND STREET (BUILDING ON LEFT, PARKING LOT ON RIGHT). ENTER THROUGH NORTH LOBBY

CHARLOTTE
TYVOLA EXECUTIVE PARK 1
5701 WESTPARK DR, SUITE 202
CHARLOTTE, NC 28217
FROM I-77S TOWARDS COLUMBIA, EXIT TYVOLA ROAD (EXIT #5). TURN LEFT AT TYVOLA ROAD. MAKE A RIGHT AT WESTPARK DR.

CHERRY HILL
950 N. KINGS HWY, SUITE 301
CHERRY HILL, NJ 08034

CHICAGO
332 S. MICHIGAN AVENUE
SUITE 410
CHICAGO, IL 60604

CRANBERRY TOWNSHIP
CRANBERRY CORPORATE BUSINESS CENTER
213 EXECUTIVE DR., SUITE 150
CRANBERRY TOWNSHIP, PA 16066
FROM I-79 EXIT CRANBERRY-MARS ROUTE 228, GO WEST. CROSS OVER ROUTE 19 ONTO FREEDOM ROAD. GO THREE TRAFFIC LIGHTS THEN TURN RIGHT ONTO EXECUTIVE DRIVE. BUILDING IS DIRECTLY ACROSS FROM HAMPTON INN.

DALLAS
300 N COIT, SUITE 172
RICHARDSON, TX 75080
FROM 75 SOUTH, TAKE THE BELT LINE ROAD EXIT AND TURN RIGHT ON BELT LINE ROAD. STAY ON BELT LINE ROAD UNTIL YOU REACH COIT. TURN RIGHT ONTO N COIT. THE BUILDING IS ACROSS THE STREET FROM THE WAFLE HOUSE AND COMFORT INN.

HAMPTON SQUARE AREA
IBIS PLAZA SOUTH
3525 QUAKERBRIDGE ROAD, SUITE 1000
HAMPTON TOWNSHIP, NJ 08619
FROM I-95 S, TAKE EXIT #9/NEW BRUNSWICK (US-1)/EAST BRUNSWICK ONTO CR-533 S TOWARD PROVINCE LINE RD/QUIKER BRIDGE RD/QUIKER BRIDGE RD.

HOUSTON (NORTHWEST)
9800 NORTHWEST FREEWAY
SUITE 200
HOUSTON, TX 77092
FROM HWY 290 DRIVING SOUTHEAST, MERGE ONTO LOOP 610 NORTH. EXIT AT T.C.JESTER AND THEN U-TURN UNDER LOOP 610. STAY ON THE FEEDER ROAD, SHERATON HOTEL IS ON THE RIGHT AS THE ROAD CURVES RIGHT. TURN INTO THE PARKING LOT IMMEDIATELY AFTER THE SHERATON HOTEL AND BEFORE THE OFFICE BUILDING. CENTER IS ON THE 2ND FLOOR.
LAS VEGAS
3210 E TROPICANA AVENUE
LAS VEGAS, NEVADA 89121
FROM I-15 - EXIT EAST ON TROPICANA, TRAVEL APPROXIMATELY 4 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.
FROM I-95 - EXIT WEST ON TROPICANA, TRAVEL APPROXIMATELY 1 MILE, TURN RIGHT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

MILFORD
500 BIC DRIVE
SUITE 101
MILFORD, CT 06461
FROM HIGHWAY I-95 EXIT 35. GO TOWARD BIC DRIVE. GO .5 MILES TO 500 BIC DRIVE WHICH IS AT GATE 1 OF THE FORMER BIC COMPLEX. GO TO THE REAR OF THE LOT AND PARK. WALK DOWN THE HILL IN FRONT OF THE BUILDING AND ENTER THE FRONT DOOR. SIGNS WILL DIRECT YOU TO SUITE 101 (PSI).

NASHVILLE
THE OAKS
1100 KERMIT, SUITE 103
NASHVILLE, TN 37217
PSI IS IN THE FIRST BUILDING ON YOUR LEFT.
FROM I-40 WEST, TAKE EXIT INTO BRILEY PARKWAY, TURN LEFT ONTO BRILEY. EXIT INTO MURFREESBORO RD. STAY IN THE RIGHT LANE. TURN RIGHT ONTO KERMIT ST BETWEEN A FIRESTONE STORE AND SILVERADO DANCE HALL. TURN RIGHT ONTO KERMIT ST. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

NORTH OREM (PROVO)
581 WEST 1600 NORTH, SUITE C
NORTH OREM, UT 84057
FROM US-89, TURN RIGHT ONTO W CENTER ST/UT-114. MERGE ONTO I-15 IN VIA THE RAMP ON THE LEFT TOWARD SALT LAKE. TAKE THE 1600 NORTH EXIT 273. TURN EAST ONTO WEST 1600 NORTH. GO ONE MILE EAST.

NORTH SALT LAKE CITY
25 NORTH 400 WEST, SUITE 7
NORTH SALT LAKE CITY, UT 84054
THE CITY OF NORTH SALT LAKE NOT SALT LAKE CITY PROPER. THE PSI TEST SITE IS IN DAVIS COUNTY JUST NORTH OF THE FLYING J REFINERY.)
FROM SALT LAKE CITY AND THE SOUTH.
MERGE ON TO I-15N. TAKE EXIT 312 AND MERGE ON TO US89 NORTH FOR ABOUT 1.8 MILES. TURN LEFT ONTO E CENTER ST AND GO WEST FOR ABOUT .6 MILES. TURN RIGHT ON TO 400 W. FROM THE NORTH
MERGE ONTO I-15 S SALT LAKE. TAKE THE CENTER ST., EXIT 314. TURN RIGHT ONTO W CENTER ST. TURN RIGHT ONTO 400 W. FROM I-80 EAST MERGE TO I-215 NORTH. TAKE THE REDWOOD RD/UT-68 EXIT 28 AND TURN RIGHT ON CENTER STREET.

PHOENIX
5727 N 7TH ST.
SUITE 301
PHOENIX, AZ 85014
FROM I-17 SOUTH EXIT TO BETHPANY HOME ROAD. GO LEFT (EAST) ON BETHPANY HOME. TURN RIGHT (SOUTH) ON 7TH STREET. THE PSI SITE IS ON THE EAST SIDE OF THE STREET JUST BEFORE MISSOURI. IT IS A 4 STORY GLASS BUILDING.

PORTLAND
205 BUSINESS CENTER, SUITE 201
8383 NE SANDY BLVD
PORTLAND, OR 97220
GET ON I-84 HEADING EAST. TAKE EXIT NO. 5-82ND AVE. TURN RIGHT ON NE MULTNOMAH ST. TURN RIGHT ON NE 82ND AVE. TURN RIGHT ON NE SANDY BLVD. THE SITE IS ON THE LEFT ½ BLOCK FROM 82ND AND SANDY.

RICHMOND
MOOREFIELD VI BUILDING
620 MOOREFIELD PARK DRIVE
SUITE 205
RICHMOND, VA 23236
FROM I-64E, TAKE THE PARHAM RD EXIT AND TURN RIGHT. N PARHAM RD/VA-73 S BECOMES VA-150 S/CHIPPENHAM PKWY. MERGE ONTO VA-76 S/POWHITE PKWY. MERGE ONTO MIDLOTHIAN TURNPIKE WEST. TURN LEFT ON MOOREFIELD PARK DR.

SOUTHFIELD (DETROIT AREA) EXAMINATION CENTER
CROSSROADS BUILDING
16250 NORTHLAND DRIVE, SUITE 361
SOUTHFIELD, MI 48075
FROM I-75 NORTH AND SOUTH, EXIT WEST 8 MILE RD. CROSS THE LODGE FWY (HWY 10). TURN RIGHT ON NORTHLAND DRIVE.
NORTHLAND DRIVE IS NEXT TO THE NORTHLAND SHOPPING CENTER.
FROM SOUTHFIELD FWY NORTH AND SOUTH, EXIT EAST 8 MILE RD. GO EAST ON 8 MILE TO NORTHLAND DRIVE. NORTHLAND DRIVE IS NEXT TO THE NORTHLAND SHOPPING CENTER.

WEST DES MOINES:
1001 OFFICE PARK ROAD, SUITE 315
WEST DES MOINES, IA 50265
FROM I-235, EXIT 8TH ST/73RD ST AND PROCEED SOUTH. TURN RIGHT ON OFFICE PARK ROAD. TURN RIGHT INTO THE DRIVEWAY.

WEST HARTFORD
45 SOUTH MAIN STREET, SUITE 209
WEST HARTFORD, CT 06107
FROM I-84, EXIT 41, S. MAIN ST. AND PROCEED NORTH APPROXIMATELY 2 MILES. 45 SOUTH MAIN WILL APPEAR ON THE LEFT, DIRECTLY ACROSS THE STREET FROM THE TOWN HALL, BEFORE YOU CROSS FARMINGTON AVENUE. THE ATTENDANT WILL PARK YOUR CAR AT NO CHARGE. TAKE THE ELEVATOR TO THE SECOND FLOOR TO SUITE 209.

WOODBURY
6053 HUDSON RD, SUITE 210
WOODBURY, MN 55125
FROM I-94 GO SOUTH ON CENTURY TO THE FIRST LEFT (WHICH IS THE FRONTAGE ROAD ENTRANCE TO THE COUNTRY INN). ENTER THE OFFICE COMPLEX THROUGH THE SINCLAIR GAS STATION AND ALONG BACK OF THE INN. 6053 IS THE BUILDING DIRECTLY AHEAD. THE ENTRANCE ON THAT (WEST) SIDE IS ACTUALLY ON THE 2ND FLOOR. SUITE 210 IS DOWN THE CORRIDOR TO THE RIGHT. PLEASE USE THE WEST ENTRANCE ON SATURDAYS.
REPORTING TO THE EXAMINATION SITE

On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee. Even though candidates will be thumb printed, you are still required to comply with any identification requirements established by the appropriate regulatory entity.

Please DO NOT wear scrubs to take the WRITTEN portion(s) of your exam(s). Pocketed clothing is not permitted during the WRITTEN portion(s) of the exam(s).

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 1 form of identification, either:

- Non-expired government issued driver’s license
- Non-expired government issued identification card (state, military)
- Non-expired passport
- Non-resident alien card
- Non-expired Mexican Consulate Identification

If you cannot provide the required identification, you must call (877) 392-6422 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including, but not limited to:

- Conduct which violates the security of the examination materials;
- Removing from the examination room any examination materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual licensing examination;
- Aiding by any means the unauthorized reproduction of any portion of the licensing examination;
- Paying or using professional or paid examination-takers for the purpose of reconstructing any portion of the licensing examination;
- Obtaining examination questions or other examination material, except by specific authorization either before, during, or after an examination; or
- Selling, distributing, buying, receiving, or having unauthorized possession of any portion of a future, current, or previously administered licensing examination.
- Communicating with any other examinee during the administration of a licensing examination.
- Copying answers from another examinee or permitting one’s answers to be copied by another examinee.

- Having in one’s possession during the administration of the licensing examination any books, equipment, notes, written or printed materials, or data of any kind, other than the examination materials distributed, or otherwise authorized to be in one’s possession during the examination.
- Impersonating any examinee or having an impersonator take the licensing examination on one’s behalf.

Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section, shall be liable for the actual damages sustained by the agency administering the examination not to exceed ten thousand dollars ($10,000) and the costs of litigation.

IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

1. All candidates will have their thumbprint taken during examination check-in and re-entry into the testing room after an approved absence. If a candidate passes the examination, the thumbprint record will be destroyed. If a candidate abandons his or her application for licensure, as determined by the appropriate regulatory authority, the thumbprint will also be destroyed. If a candidate is unsuccessful, the thumbprint record will be retained by PSI to ensure proper identification on any subsequent examination attempts. If the thumbprint doesn’t match upon exit and re-entry, the candidate shall be disqualified from the examination, his or her test results invalidated, and the appropriate regulatory entity will be notified of the occurrence. The taking of the thumbprint is an additional measure to enhance examination security. The Department’s Office of Examination Resources shall ensure that the appropriate safeguards for the storage and destruction of the thumbprint records are in place.

2. The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination.

3. There are timing mechanisms available at the test site and on the computer console to help candidates keep track of time during the test administration. Watches or other timekeeping devices are not permitted in the examination rooms.

4. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when you leave the room and when you return. If a candidate’s restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence, which will take appropriate action.

5. The following items are not permitted in the examination rooms:

- Cellular telephones, personal digital assistants (PDAs), recording devices, cameras, pagers, purses, notebooks, notebook computers, reference or
readings material, music players, radios, electronic games, calculators, or briefcases.

- Personal items including watches, backpacks, wallets, pens, pencils, or other writing devices, food, drinks (unless prior approval is obtained by your regulatory entity) and good-luck items.

- Hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, hooded clothing, heavy jackets, overcoats or shirts with pockets.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates shall return these items to their vehicle or other place of safekeeping. Neither PSI, nor the Department of Consumer Affairs, shall be responsible for the items. Any candidate possessing the prohibited items in the examination room shall have his or her test results invalidated, and PSI shall notify the appropriate regulatory entity of the occurrence.

6. Copying or communicating examination content is a violation of PSI security policy and existing law. Either one shall result in the disqualification or invalidation of examination results, the denial of your license, and may subject the candidate to criminal prosecution.

### TAKING THE EXAMINATION BY COMPUTER

Taking the PSI examination by computer is simple. You do not need any computer experience or typing skills. You will use fewer keys than you use on a touch-tone telephone. All response keys are colored and have prominent characters. An illustration of the special keyboard is shown here.

#### IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

#### TUTORIAL

Before you start your examination, an introductory tutorial to the computer and keyboard is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included as part of the tutorial so that you may practice using the keys, answering questions, and reviewing your answers. One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

#### EXAMINATION QUESTION EXAMPLE

During the examination, you should press 1, 2, 3, or 4 to select your answer. You should then press “ENTER” to record your answer and move on to the next question. You may not skip, mark, or review any questions during the examination. A sample question display follows:

![Sample Question Display](image)

#### EXPERIMENTAL QUESTIONS

In addition to the number of questions per examination, a small number of five to fifteen “experimental” questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

#### EXAMINATION RESULTS

You will receive the results of your Written Examination at the PSI test center. The results will also be sent to the Board.

If you fail the written examination, you will receive a failed score report and an application to retake the examination.

Licenses will not automatically be issued once you pass both examinations. The Board must first complete its criminal history investigation of each applicant.
# California Dentistry
## Law & Ethics Examination Outline

### I. Ethics (34%) – This area assesses the candidate’s ability to comply with ethical standards for dentistry, including scope of practice and professional conduct.

<table>
<thead>
<tr>
<th>Subarea</th>
<th>Job Task</th>
<th>Associated Knowledge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. Treatment Planning Protocol (24%)</strong></td>
<td>• Address patient’s expectations about dental procedure(s) to promote understanding about realistic expectations.</td>
<td>• Knowledge of methods used to explain realistic expectations about dental procedures to patient.</td>
</tr>
<tr>
<td></td>
<td>• Disclose financial obligations related to dental procedure(s) prior to patient treatment.</td>
<td>• Knowledge of methods used to explain management fees and office policies.</td>
</tr>
</tbody>
</table>
| | • Verify with patient(s) his/her understanding of alternatives, risks, and benefits of treatment options prior to performing treatment. | • Knowledge of methods used to explain realistic expectations about dental procedures to patient.  
• Knowledge of methods used to facilitate patient’s comprehension of alternatives, risks, and benefits of treatment options. |
| | • Disclose to patient dental conditions that require future dental care. | • Knowledge of purposes for disclosing dental conditions that requires future dental care. |
| | • Provide dental treatment to patient based only on condition(s) indicated from diagnosis. | • Knowledge of ethical obligation to diagnose only condition(s) that exist.  
• Knowledge of methods used to determine type of treatment to perform based on patient diagnosis.  
• Knowledge of ethical obligation to provide treatment to patient based only on diagnosis. |
| **B. Treatment Accessibility (10%)** | • Assist patient to obtain alternate treatment when dentist is unable to continue professional relationship. | • Knowledge of ethical considerations for terminating patient/dentist professional relationship.  
• Knowledge of ethical considerations to facilitate continuity of dental care.  
• Knowledge of procedures used to facilitate continuity of dental care. |
| | • Provide patient access to emergency treatment during and after office hours. | • Knowledge of ethical obligation to provide emergency treatment to patient during and after office hours.  
• Knowledge of protocol used when providing emergency treatment to patient during and after office hours. |
II. Law (66%) – This area assesses the candidate’s ability to comply with legal obligations, including patient confidentiality, professional conduct, and information management.

<table>
<thead>
<tr>
<th>Subarea</th>
<th>Job Task</th>
<th>Associated Knowledge</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Confidentiality</td>
<td>Maintain patient confidentiality regarding patient’s dental history as</td>
<td>Knowledge of procedures used regarding disclosure of confidential patient information.</td>
</tr>
<tr>
<td>Obligations (9%)</td>
<td>mandated by law.</td>
<td>Knowledge of laws and regulations regarding maintaining patient confidentiality of dental records.</td>
</tr>
<tr>
<td></td>
<td>Maintain patient confidentiality regarding patient’s medical history as</td>
<td>Knowledge of laws and regulations regarding security of patient records.</td>
</tr>
<tr>
<td></td>
<td>mandated by law.</td>
<td>Knowledge of procedures used regarding disclosure of confidential patient information.</td>
</tr>
<tr>
<td></td>
<td>Maintain patient confidentiality regarding patient’s dental history as</td>
<td>Knowledge of laws and regulations regarding maintaining patient confidentiality of dental records.</td>
</tr>
<tr>
<td></td>
<td>mandated by law.</td>
<td>Knowledge of laws and regulations regarding security of patient records.</td>
</tr>
<tr>
<td>B. Professional Conduct</td>
<td>Comply with legal standards regarding advertising to inform public of</td>
<td>Knowledge of laws and regulations regarding advertisement and dissemination of information pertaining to professional qualifications and services.</td>
</tr>
<tr>
<td>(33%)</td>
<td>dental qualifications and services provided.</td>
<td>Knowledge of laws and regulations that define scope of practice.</td>
</tr>
<tr>
<td></td>
<td>Comply with legal standards regarding scope of practice in the provision of services.</td>
<td>Knowledge of laws and regulations regarding consent to treat a patient.</td>
</tr>
<tr>
<td></td>
<td>Comply with legal standards regarding guidelines for consent to treat a patient.</td>
<td>Knowledge of laws and regulations regarding sexual contact, conduct, and relations with patient and staff.</td>
</tr>
<tr>
<td></td>
<td>Comply with legal standards regarding sexual contact, conduct, and relations with patient and staff.</td>
<td>Knowledge of laws and regulations regarding maintaining patient safety.</td>
</tr>
<tr>
<td></td>
<td>Supervise auxiliaries to facilitate patient safety in accordance to Board regulations.</td>
<td>Knowledge of procedures used to supervise auxiliaries.</td>
</tr>
<tr>
<td></td>
<td>Dispose of hazardous waste in accordance with laws and regulations.</td>
<td>Knowledge of laws and regulations regarding disposal of hazardous waste from dental treatment.</td>
</tr>
</tbody>
</table>
California Dentistry
Law & Ethics Examination Outline

II. Law (66%) – This area assesses the candidate’s ability to comply with legal obligations, including patient confidentiality, professional conduct, and information management.

<table>
<thead>
<tr>
<th>Subarea</th>
<th>Job Task</th>
<th>Associated Knowledge</th>
</tr>
</thead>
<tbody>
<tr>
<td>C. Information Management (24%)</td>
<td>• Maintain documentation (e.g., patient record(s), radiographs) of patient dental history as mandated by law.</td>
<td>• Knowledge of laws and regulations regarding documentation of dental history.</td>
</tr>
<tr>
<td></td>
<td>• Maintain security of patient’s records as mandated by law.</td>
<td>• Knowledge of laws and regulations regarding maintaining patient confidentiality of dental records.</td>
</tr>
<tr>
<td></td>
<td>• Document controlled substances within dental facility to inventory quantity as mandated by law.</td>
<td>• Knowledge of laws and regulations regarding documentation of controlled substances in dental facility.</td>
</tr>
<tr>
<td></td>
<td>• Prescribe medication(s) to patient in accordance to laws and regulations.</td>
<td>• Knowledge of laws and regulations regarding prescribing medication to patients.</td>
</tr>
<tr>
<td></td>
<td>• Report to authority cases of abuse as defined by mandated reporting requirements (e.g., child, dependent, adult, elder).</td>
<td>• Knowledge of procedures used regarding disclosure of confidential patient information.</td>
</tr>
</tbody>
</table>


Before you begin...  
Read the Candidate Information Bulletin before filling out this registration form. You must provide all information requested and submit the appropriate fee. PLEASE TYPE OR PRINT LEGIBLY. Registration forms that are incomplete, illegible, or not accompanied by the proper fee will be returned unprocessed. Registration fees are not refundable.

1. **Legal Name:**
   
<table>
<thead>
<tr>
<th>Last Name</th>
<th>(Jr/III)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. **Candidate ID:**

<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

3. **Mailing Address:**

<table>
<thead>
<tr>
<th>Number, Street</th>
<th>Apt/Ste</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. **Telephone:**

<table>
<thead>
<tr>
<th>Home</th>
<th>Office</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5. **Email:** 

<table>
<thead>
<tr>
<th>@</th>
</tr>
</thead>
</table>

6. **Total Fees Included: $22.50.** Pay by credit card, company check, money order, or cashier’s check. Make check or money order payable to “PSI” and write candidate’s social security number on it. Cash and personal checks are not accepted.

   If paying by credit card, check one:  
   - [ ] VISA  
   - [ ] MasterCard  
   - [ ] American Express  
   - [ ] Discover

   Card No: ________________________________ Exp. Date: ________________________________

   Card Verification No: __________________

   The card verification number may be located on the back of the card (the last three digits on the signature strip) or on the front of the card (the four digits to the right and above the card account number).

   Billing Street Address: ________________________________ Billing Zip Code: __________________

   Cardholder Name (Print): ___________________________ Signature: ____________________________

7. **Affidavit:** I certify that the information provided on this registration form (and/or telephonically to PSI) is correct. I understand that any falsification of information may result in denial of registration. I have read and understand the candidate information bulletin.

   Signature: ___________________________ Date: ___________________________

When you have finished this form in its entirety, please mail the form, along with the appropriate fees, to the address below.

**PSI licensure:certification * ATTN: Examination Registration CA DENTAL BOARD**

3210 E Tropicana * Las Vegas, NV * 89121

Fax (702) 932-2666 * (877) 392-6422 * TTY (800) 735-2929

www.psiexams.com
STATE OF CALIFORNIA
NOTICE OF ELIGIBILITY

You are eligible to participate in the Dental Law and Ethics Examination. Your address label contains important date information. In the upper left corner of the address label (above your name) is the date your application for examination was approved; following that is the date by which you must take your examination. You must take your examination by the date specified on the label, or you will need to reapply (see Expiration of Examination Eligibility in this bulletin).

Note: Your name must match exactly the one required form of identification you must bring to the testing site.

This bulletin is designed to provide you with information regarding examination procedures and content areas. To schedule your examination, please refer to the instructions in this bulletin.