



PSI licensure:certification
 3210 E Tropicana
 Las Vegas, NV 89121
<https://test-takers.psiexams.com/cadenb>

Before scheduling
 your examination,
 be sure you understand
 the contents of this bulletin.
 Please retain and use it as a
 reference when contacting PSI.

Dental Board of California Registered Dental Assistant General and Law and Ethics Written Examination



CANDIDATE INFORMATION BULLETIN

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Please refer to our website to check for the most updated information at <https://test-takers.psiexams.com/cadenb>.

EXAMINATION REGISTRATION, FEE, AND SCHEDULING PROCEDURES

REGISTRATION

Once the Dental Board (Board) approves your completed Application for Registered Dental Assistant (RDA) Examination and Licensure, you will be authorized to take the Written Examination.

Applications for the Examination are submitted online through BreEZe at <https://www.breeze.ca.gov>.

You may also mail in your Application for RDA Examination and Licensure (RDA1) form and \$120 to:

Dental Board of California
2005 Evergreen Street, Suite 1550
Sacramento, CA 95815

Your examination eligibility expires and your application is deemed abandoned if you fail to take the RDA General and Law and Ethics Written Examination within two years after the date your application was received by the Board. When your eligibility expires, you will need to reapply to the Board to be considered eligible to take the examination.

FEE

Examination Fee \$120.00

NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE

The following fee table lists the applicable fee for the examination. The fee is for each registration, whether you are taking the examination for the first time or repeating.

In most California test centers, testing does not take place on the following major holidays:

Memorial Day	Closed May 27, 2024
Independence Day	Closed July 4, 2024
Labor Day	Closed September 2, 2024
Thanksgiving Day	Closed November 27-28, 2024
Christmas Day	Closed December 25-26, 2024
New Year Day	Closed January 1, 2025
Martin Luther King Jr.	Closed January 20, 2025

INTERNET SCHEDULING

You may schedule for your test by completing the online Test Registration Form. The Test Registration Form is available at PSI's website, www.psiexams.com <https://test-takers.psiexams.com/cadenb>. You may schedule for a test via the Internet 24 hours a day.

Log onto PSI's website and select Sign in / Create Account. Select Create Account. You are now ready to pay and schedule for the examination. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test center, available dates will appear.

TELEPHONE REGISTRATION AND SCHEDULING

For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

1. Complete the Examination Registration Form, including your credit card number and expiration date, so that you will be prepared with all of the information needed to register by telephone.

Call PSI registrars at (877) 392-6422, Monday through Friday between 4:30 am and 7:00 pm, and Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time, to receive the information listed on your Examination Registration Form and to schedule your appointment for the examination. TDD service is available at (800) 735-2929.

FAX REGISTRATION AND SCHEDULING

For Fax registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover).

Complete the Examination Registration Form, including your credit card number and expiration date.

1. Fax the completed form to PSI (702) 932-2666. Fax registrations are accepted 24 hours a day.
2. If your information is incomplete or incorrect, it will be returned for correction.

Please allow 4 business days to process your Registration. After 4 business days, call PSI at (877) 392-6422. Live registrars are available between 4:30 am and 7:00 pm, and Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time. You may also schedule online by accessing PSI's registration website at <https://test-takers.psiexams.com/cadenb>.

STANDARD MAIL REGISTRATION AND SCHEDULING

To pay by standard mail, follow the steps below:

1. Complete the PSI Examination Registration Form (found at the end of the bulletin).
2. Payment of fees may be made by credit card (VISA, MasterCard, American Express or Discover), money order, company check or cashier's check. Make your money order or check payable to PSI and print your social security number on it to ensure that your fees are properly assigned. **CASH AND PERSONAL CHECKS ARE NOT ACCEPTED.**
3. Mail the completed Registration Form and payment to:

PSI licensure:certification
ATTN: Examination Registration CA DENTAL BOARD
3210 E Tropicana
Las Vegas, NV 89121
(877) 392-6422 • Fax (702) 932-2666 • TTY (800) 735-2929
<https://test-takers.psiexams.com/cadenb>

Please allow 2 weeks to process your Registration. After 2 weeks, you may schedule your examination by calling PSI at (877) 392-6422, Monday through Friday between 4:30 am and 7:00 pm, or Saturday-Sunday between 6:00 am and 2:30 pm, Pacific Time. You may also schedule online by accessing PSI's registration website at <https://test-takers.psiexams.com/cadenb>.



CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee *if your cancellation notice is received 2 days prior to the scheduled examination date.* For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received before 9:00 a.m. on the previous Saturday. You may call PSI at (877) 392-6422.

Note: A voicemail or email message is NOT an acceptable form of cancellation. Please use the PSI website or call PSI and speak directly to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled, further you will forfeit your examination fee, if:

- You do not cancel your appointment 2 days before the scheduled examination date;
- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification when you arrive for the examination.

TEST CENTER CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of a test center on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

TESTING ACCOMMODATIONS AVAILABLE

Requests for testing accommodations must be received by the Board at the time the examination application is submitted to allow for processing. Accommodations that fundamentally alter the measurement of the skills or knowledge the examination is intended to test will not be provided.

REQUESTING TESTING ACCOMMODATIONS

Accommodations will not be provided at the examination site unless prior approval by the Board has been granted. Reasonable, appropriate, and effective accommodations may be requested from the Board by submitting the "Request for Accommodation of Disabilities" package, which can be obtained by contacting the Dental Board at 916-263-2300.

PSI will contact you to schedule your appointment, once they receive approval from the Board. Do not call PSI to schedule your examination if you have submitted a request .

TEST CENTER LOCATIONS

The California examinations are administered at the PSI test centers in California as listed below:

AGOURA HILLS

30851 AGOURA RD SUITE 302
AGOURA HILLS, CA 91301
(818) 851-9266

FROM THE EAST: TAKE US-101 N/VENTURA FWY WEST TO REYES ADOBE RD (EXIT 38). TURN LEFT ONTO REYES ADOBE RD. TURN RIGHT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE RIGHT.

FROM THE WEST: TAKE US-101 S TO LINDERO CYN RD (EXIT 39). TURN RIGHT ONTO LINDERO CANYON RD. TURN LEFT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE LEFT.

ATASCADERO

7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422
(805) 538-5053

FROM US-101 N, TAKE THE CA-41 EXIT (EXIT 219) TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. TURN LEFT ONTO CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT (EXIT 219), TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD

5405 STOCKDALE HIGHWAY
SUITE 103
BAKERSFIELD, CA 93309
(661) 735-5351

FROM INTERSTATE 5-SOUTH, TAKE THE STOCKDALE HIGHWAY EXIT (EXIT 253). TURN RIGHT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

FROM INTERSTATE 5-NORTH TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CALIFORNIA 99 NORTH VIA EXIT 221 TOWARD BAKERSFIELD/FRESNO. TAKE THE CALIFORNIA 58 EAST EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CALIFORNIA STATE UNIVERSITY/STOCKDALE HIGHWAY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE ROAD, TURN SLIGHT LEFT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

CARSON

17420 S AVALON BLVD, SUITE 205
CARSON, CA 90746
(310) 400-7393

FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT-HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR

21660 EAST COPLEY DR SUITE 215
DIAMOND BAR, CA 91765
(909) 860-8119

FROM I-10 E, TAKE THE GRAND AVE EXIT (EXIT 38A). TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.

FROM 60 WEST, TAKE GRAND AVE EXIT (EXIT 24B). TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE - SANTA FE SPRINGS

10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670



(562) 325-8113

FROM THE I-5 NORTH TAKE NORWALK BLVD (EXIT 121), TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO

351 E. BARSTOW AVE, SUITE 101

FRESNO, CA 93710

(559) 538-3975

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT-HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE. TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

IRVINE

8 CORPORATE PARK, SUITE 200

IRVINE, CA 92606

(949) 418-9653

FROM I-405 S - USE THE 2ND LANE FROM RIGHT TO TAKE EXIT 7 FOR JAMBOREE RD, THEN USE THE LEFT 2 LANES TO TURN LEFT ONTO JAMBOREE RD. GO ABOUT 1.5 MILES THEN TURN RIGHT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

FROM I-5 S - TAKE EXIT 100 FOR JAMBOREE RD. USE THE 2ND FROM RIGHT LANE TO TURN RIGHT ONTO JAMBOREE RD. TAKE THE RAMP TO JAMBOREE RD THEN KEEP LEFT AT THE FORK TO CONTINUE ONTO JAMBOREE RD. GO ABOUT 2.2 MILES THEN TURN LEFT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

ONCE PARKED, PROCEED THROUGH THE FRONT ENTRANCE AND TAKE THE ELEVATOR TO THE SECOND FLOOR. THE TEST CENTER IS IN SUITE 200.

LAWNDALE

THE BAYTOWER CORPORATE CENTER

15901 HAWTHORNE BLVD, SUITE 330

LAWNDALE, CA 90260

310-504-0004

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

REDDING

2861 CHURN CREEK, UNIT C

REDDING, CA 96002

(530) 319-3615

FROM I-5 S, TAKE THE CYPRESS AVENUE EXIT (677). TURN RIGHT ONTO E. CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

FROM I-5 N TOWARDS SACRAMENTO, TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 E TOWARDS REDDING, START GOING WEST ON CA-299. MERGE ONTO I-5 S RAMP ON THE LEFT TOWARDS SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 W TOWARDS REDDING. START GOING EAST ON CA-299 TOWARDS WEAVERVILLE/REDDING. FROM 299 EAST TURN RIGHT ONTO CA-273/CA-299 E/MARKET STREET. TURN LEFT ONTO CA-299-E. MERGE ONTO I-5 S VIA EXIT 2A TOWARDS RED BLUFF/SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

RIVERSIDE

7888 MISSION GROVE PARKWAY S., SUITE 130

RIVERSIDE, CA 92508

(951) 565-8037

FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY, AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO

8950 CAL CENTER DR, SUITE 158

BUILDING TWO

SACRAMENTO, CA 95826

(916) 476-5926

FROM US-50 E: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO

5440 MOREHOUSE DRIVE, SUITE 3100

SAN DIEGO, CA 92121

(858) 550-5940

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (ON TOP OF THE AT&T BUILDING) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO

150 EXECUTIVE PARK BLVD., STE 2400

SAN FRANCISCO, CA 94134

(415) 494-5773

I-80 W BECOMES US-101 S. TAKE EXIT 429A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

SANTA CLARA

2936 SCOTT BLVD

SANTA CLARA, CA 95054

(408) 844-0008

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

SANTA ROSA

160 WIKIUP DRIVE, SUITE 105

SANTA ROSA, CA 95403

(707) 791-3113



FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

UNION CITY

32960 ALVARADO-NILES RD, SUITE 650
UNION CITY, CA 94587
(510) 400-3343

FROM I-880 N - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN RIGHT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT. FROM I-880 S - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN LEFT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

VENTURA

4245 MARKET ST, SUITE 208
VENTURA, CA 93003
(805) 650-5220

FROM US-101N, TAKE THE TELEPHONE ROAD (EXIT 65). TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

VISALIA

3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291
(559) 740-7781

FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK

175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598
(925) 448-2179

FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE.

REPORTING TO THE TEST CENTER

**Please DO NOT wear scrubs to the examination(s).
Pocketed clothing is not permitted.**

On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination test center and you may forfeit your examination registration fee. Even though candidates will be thumb printed, you are still required to comply with any identification requirements established by the appropriate regulatory entity.

REQUIRED IDENTIFICATION AT THE TEST CENTER

You must provide 1 form of identification, either:

- Non-expired government issued driver's license
- Non-expired government issued identification card (state, military)
- Non-expired passport
- US government-issued passport card
- Resident alien card
- Non-expired Mexican Consulate Identification (Matrícula Consular ID or B1/B2 Visa/Border Crossing Card)
- Employment Authorization Card (EAC)

If you cannot provide the required identification, you must call (877) 392-6422 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including, but not limited to:

- Conduct which violates the security of the examination materials;
- Removing from the examination room any examination materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual licensing examination;
- Aiding by any means the unauthorized reproduction of any portion of the licensing examination;
- Paying or using professional or paid examination-takers for the purpose of reconstructing any portion of the licensing examination;
- Obtaining examination questions or other examination material, except by specific authorization either before, during, or after an examination; or
- Selling, distributing, buying, receiving, or having unauthorized possession of any portion of a future, current, or previously administered licensing examination.
- Communicating with any other examinee during the administration of a licensing examination.
- Copying answers from another examinee or permitting one's answers to be copied by another examinee.
- Having in one's possession during the administration of the licensing examination any books, equipment, notes, written or printed materials, or data of any kind, other than the examination materials distributed, or otherwise authorized to be in one's possession during the examination.
- Impersonating any examinee or having an impersonator take the licensing examination on one's behalf.

Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section, shall be liable for the actual damages sustained by the agency administering the examination not to exceed ten thousand dollars (\$10,000) and the costs of litigation.



IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

- All candidates will have their thumbprint taken during examination check-in. The thumb print must be matched after candidates return from a restroom break and any time the candidate leaves and returns to the test site after check-in.
- The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets or hoods. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination. If the layered item is removed during the examination, you will be required to store it in the lobby while time continues to count down on your examination. Outerwear (coats, heavy jackets, vests, shawls, scarves, etc.) is not allowed in the testing rooms.
- There are timing mechanisms available in the testing room and on the computer console to help candidates keep track of time during the examination administration. Candidates are not permitted to bring watches or other timekeeping devices into the testing rooms.
- Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when leaving and returning to the testing room. If a candidate's restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence. The regulatory entity will investigate and take appropriate action.
- The following is a non-exhaustive list of personal items that are not permitted in the testing rooms:

Purses	Briefcases/daypacks/luggage
Cellular phones	Pagers
Drinks (including water)	Food/candy/snacks/gum
Good luck items	Luggage
Calculators	Reading materials
Textbooks	Notes
Any recording device	Smart devices
Electronic devices	Headphones or earphones/earbuds
Personal pens or pencils	Therapeutic items
Cameras	Over-the-counter medication
Weapons	Fashion scarves
Hats/baseball caps/visors*	Sunglasses**
Bulky, large or noisy jewelry***	Prescription drugs****

*Headwear worn for religious purposes is subject to inspection.

**Prescription and non-prescription eyeglasses may not be worn for the photo. Eyeglasses subject to inspection.

***Jewelry that is allowed into the examination room is subject to inspection.

****Drugs that are medically necessary during the pendency of the examination may be brought into the testing room, in a container bearing a proper prescription label with the name of the candidate and of the drug; any such

medication is subject to examination by a proctor upon check-in.

Examination proctors will have considerable discretion to refuse permission of clothing and/or items that compromise the integrity or security of the examination.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates must return these items to their vehicle or other place of safekeeping. Neither PSI nor the Department of Consumer Affairs will be responsible for the items. Any candidate possessing prohibited items in the testing room will have his or her examination results invalidated, and PSI will notify the appropriate regulatory entity of the occurrence.

- Shoes must be worn at all times and feet are not permitted on the chairs. Feet must remain on the floor during examinations.
- Copying any portion of the examination content by any means, or communicating examination content for the purpose of aiding its unauthorized reproduction, whether before, during, or after the examination, is a violation of PSI security policy and existing law. Either one may result in the disqualification or invalidation of examination results, the denial of your license, and may result in criminal prosecution.
- If a candidate is asked by a proctor to step into the lobby during your examination, the proctor will suspend the candidate's examination, so all remaining test time will be retained.

Only candidates, and those individuals with prior regulatory entity approval, are allowed to be present in the test center.

If candidates require that an exception be made to ANY of the abovementioned security procedures, candidates must contact their regulatory entity PRIOR to the date of their examination. The regulatory entity must provide the exception to PSI. NO EXCEPTIONS WILL BE MADE ON THE DAY OF THE EXAMINATION.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following

the tutorial so that you may practice answering questions, and reviewing your answers.

TEST QUESTION SCREEN

The “function bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.



The screenshot shows a test interface with a function bar at the top containing icons for Mark, Comments, Goto, Help, and End. Below the function bar is a status bar with the text: Question: 3 of 40, Answered: 2, Unanswered: 1, Marked: 0, View: All, Time Left(Min): 359. The main question area displays: 3. What do the stars on the United States of America's flag represent? Below the question is a text input field. Underneath the input field is the instruction: (Choose from the following options). There are four radio button options: 1. Presidents, 2. Colonies, 3. States, and 4. Wars. At the bottom of the question area are two buttons: << Back and Next >>.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers

EXAMINATION RESULTS

You will receive the results of your RDA General and Law and Ethics Written Examination at the PSI test center. The results will also be sent to the Board and if you failed the exam, your eligibility to retake the examination will be sent to PSI automatically. This process can take approximately one week. Please contact PSI to make your next appointment one week after your last test date. If you are not able to reschedule your examination, please contact the Board at DA.Program@dca.ca.gov.

Periodically, there may be a delay in providing your results due to the board performing a quality assurance assessment on the examination items. If an assessment is underway, information will be posted on the board's Web site at www.dbc.ca.gov informing applicants of the assessment and delay in receiving results. The board makes every effort to complete the assessment as quickly as possible.

Licenses will not automatically be issued once you pass the examination. The Board must first complete its criminal history investigation of each applicant.

You should contact the Board about 30 days after passing the examination if you have not received your license.

THE LICENSING EXAMINATION

The RDA Examination is comprised of 125 scored and 25 pretest (unscored) multiple-choice items. Pretesting items allows performance data to be gathered and evaluated before the items are scored on an examination. These pretest ("experimental") items will be distributed throughout the examination and WILL NOT be counted for or against the examination score. Pretest items WILL NOT be identified to candidates.

EXAMINATION CONTENT OUTLINE

Following is an outline of the RDA General and Law and Ethics Written Examination. The numbers in parentheses indicate the approximate percentage of scored questions covering the topic in the examination. Questions may require knowledge of rationale (indications, contraindications), instrumentation, technique, and evaluation criteria in the following content areas:

1. Assessment and Diagnostic Records (15%)
 - a. Patient information and Assessment (8%)
 - b. Diagnostic Tests and Records (7%)
2. Dental Procedures (50%)
 - a. Treatment Preparation (15%)
 - b. Direct and Indirect Restorations (10%)
 - c. Preventative and Aesthetic Procedures (10%)
 - d. Patient Education (10%)
 - e. Specialty Procedures (5%)
3. Infection Control and Health and Safety (25%)
 - a. Patient Safety and Prevention of Disease Transmission (15%)
 - b. Equipment Disinfection and Cross-Contamination Prevention (10%)
4. Laws and Regulation (10%)

REGISTERED DENTAL ASSISTANT WRITTEN EXAMINATION OUTLINE (2023)

1. ASSESSMENT AND DIAGNOSTIC RECORDS (15%) - This area assesses the candidate’s ability to review information about a patient’s history and oral conditions as they relate to dental treatment. This area also assesses the candidate’s ability to assist with diagnostic records and chart information related to dental treatment. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
1A. Patient Information and Assessment (8%)	T1. Review patient medical and dental history to identify conditions that may affect dental treatment.	K1. Knowledge of common medical conditions and medications that may affect treatment
		K2. Knowledge of dental conditions that affect treatment.
		K3. Knowledge of types of oral health conditions that may affect treatment.
		K4. Knowledge of types of medical conditions that may require premedication for dental treatment.
		K5. Knowledge of the relationship between allergic reactions or sensitivities and dental materials.
		K6. Knowledge of methods for gathering information regarding patient medical and dental history.
	T2. Obtain patient’s blood pressure and vital signs to determine current status.	K7. Knowledge of standards regarding blood pressure ranges based on patient age.
		K8. Knowledge of signs of elevated or dangerous blood pressure readings.
		K9. Knowledge of vital signs that should be obtained before treatment.
		K10. Knowledge of techniques for taking patient blood pressure and vitals.
	T3. Perform mouth mirror inspection of oral cavity to identify obvious lesions, existing restorations, and missing teeth.	K11. Knowledge of types of basic oral structures and dental anatomy.
		K12. Knowledge of types of occlusions and malocclusions.
		K13. Knowledge of signs of plaque, calculus, and stain formations in the oral cavity.
		K14. Knowledge of the effects of dietary habits on oral health.
		K15. Knowledge of effects of substance use on oral health.
		K16. Knowledge of the effects of smoking or tobacco use on oral health.
		K17. Knowledge of methods for performing mouth mirror inspections.

1. ASSESSMENT AND DIAGNOSTIC RECORDS (15%), continued - This area assesses the candidate's ability to review information about a patient's history and oral conditions as they relate to dental treatment. This area also assesses the candidate's ability to assist with diagnostic records and chart information related to dental treatment. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
1B. Diagnostic Tests and Records (7%)	T4. Use caries detection materials and devices to gather information for dentist.	K18. Knowledge of types of devices and materials for detecting caries. K19. Knowledge of procedures for using caries detection devices and materials.
	T5. Obtain intraoral images of patient's mouth and dentition to be assist with milling of computer-aided design (CAD) restorations.	K20. Knowledge of techniques for taking intraoral diagnostic imaging. K21. Knowledge of techniques for patient management during imaging. K22. Knowledge of factors that impact digital imaging and quality.
	T6. Prepare patient for radiographs or cone-beam computed tomography (CBCT) to assist the dentist in determining oral conditions.	K23. Knowledge of types of radiographic imaging (i.e., panoramic, bitewing, FMX). K24. Knowledge of procedures for taking digital or conventional radiographs. K25. Knowledge of methods for patient management during radiograph procedures. K26. Knowledge of factors that impact radiographic imaging and quality.
	T7. Chart evaluation information to document oral conditions related to treatment.	K27. Knowledge of types of dental terminology and morphology. K28. Knowledge of universal numbering and Palmer quadrant notation systems. K29. Knowledge of methods for charting oral conditions.

2. DENTAL PROCEDURES (50%) - This area assesses the candidate's ability to provide registered dental assistant services related to patient treatment. This includes services related to placing direct and indirect provisional restorations, implementing preventative procedures, and performing tasks associated with specialty procedures. This area also assesses the candidate's ability to educate the patient about oral health and maintenance. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
2A. Treatment Preparation (15%)	T8. Identify types and stages of treatment to prepare for dental procedures.	K30. Knowledge of types and stages of dental treatment. K31. Knowledge of methods for preparing tray and equipment set-up for dental procedures. K32. Knowledge of types of materials used in dental procedures.
	T9. Prepare instruments to facilitate use in dental treatment.	K33. Knowledge of types of dental instruments and their associated uses. K34. Knowledge of methods for preparing, handling, and storing dental instruments.
	T10. Select components and materials to be used in dental treatment.	K35. Knowledge of types of dental components and their functions. K36. Knowledge of types of materials used in dental treatment and their functions. K37. Knowledge of methods for selecting dental components and materials.
	T11. Isolate oral cavity to preserve integrity of restorative area.	K38. Knowledge of types of materials used to isolate restorative area. K39. Knowledge of types of techniques for isolating restorative area. K40. Knowledge of methods for isolating tooth or cavity preparations.
	T12. Place bases and liners to reduce irritation and microleakage.	K41. Knowledge of types of base and liner materials and their uses. K42. Knowledge of procedures for applying or placing bases and liners.
	T13. Place matrices and wedges to create a seal and form contacts during restorative procedures.	K43. Knowledge of types of wedges and their uses. K44. Knowledge of techniques for placing wedges during restorative procedures. K45. Knowledge of types of matrix bands and their uses. K46. Knowledge of techniques for placing matrix bands during restorative procedures.

2. DENTAL PROCEDURES (50%), continued - This area assesses the candidate's ability to provide registered dental assistant services related to patient treatment. This includes services related to placing direct and indirect provisional restorations, implementing preventative procedures, and performing tasks associated with specialty procedures. This area also assesses the candidate's ability to educate the patient about oral health and maintenance. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
2B. Direct and Indirect Restorations (10%)	T14. Place temporary filling material to protect tooth during transitional treatment.	K47. Knowledge of types of temporary filling materials and their uses. K48. Knowledge of techniques to mix, place, and contour temporary filling material.
	T15. Apply etchant to prepare tooth surface for direct and indirect restorations.	K49. Knowledge of types of etchants and their uses. K50. Knowledge of indications and contraindications for the use of etching agents. K51. Knowledge of techniques for applying etchants.
	T16. Place bonding agent to prepare tooth surface for restoration.	K52. Knowledge of types of bonding agents and their use. K53. Knowledge of indications and contraindications for the use of bonding agents. K54. Knowledge of techniques for applying bonding agents.
	T17. Fabricate indirect provisional restorations to protect tooth during restoration processes	K55. Knowledge of types of materials used for indirect provisional restorations. K56. Knowledge of techniques for fabricating indirect provisional restorations.
	T18. Adjust indirect provisional restorations to ensure proper fit.	K57. Knowledge of methods for evaluating occlusion, margins, and contact discrepancies of indirect provisional restorations. K58. Knowledge of techniques for adjusting indirect provisional restorations.
	T19. Cement indirect provisional restorations to provide coverage of tooth preparation.	K59. Knowledge of types of cements and their use. K60. Knowledge of techniques for placing and removing indirect provisional restorations. K61. Knowledge of techniques for mixing provisional materials.
	T20. Place and adjust direct provisional restorations to ensure proper fit.	K62. Knowledge of methods for evaluating occlusion, margins, and contact discrepancies of direct provisional restorations. K63. Knowledge of techniques for adjusting direct provisional restorations.
	T21. Finish direct provisional restorations to provide a smooth surface or prevent irritation.	K64. Knowledge of techniques for finishing direct provisional restorations. K65. Knowledge of the effects of improper or incomplete finishing of direct restorations.
	T22. Remove excess cement from surfaces of teeth to prevent irritation.	K66. Knowledge of instruments used to remove cement from teeth surfaces. K67. Knowledge of signs of irritation associated with residual cement.

T23. Assist in the administration of nitrous oxide and oxygen to provide analgesia or sedation when ordered by a dentist.	K68. Knowledge of procedures for the use and care of equipment used to administer oxygen and nitrous oxide and oxygen.
	K69. Knowledge of signs of medical emergencies associated with the use of nitrous oxide.

2. DENTAL PROCEDURES (50%), continued - This area assesses the candidate's ability to provide registered dental assistant services related to patient treatment. This includes services related to placing direct and indirect provisional restorations, implementing preventative procedures, and performing tasks associated with specialty procedures. This area also assesses the candidate's ability to educate the patient about oral health and maintenance. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
2C. Preventative and Aesthetic Procedures (10%)	T24. Perform coronal polishing to remove plaque and extrinsic stains from surfaces of teeth.	K70. Knowledge of techniques for performing coronal polishing.
		K71. Knowledge of indications and contraindications for performing coronal polishing.
	T25. Apply pit and fissure sealants to prevent dental caries.	K72. Knowledge of types of pit and fissure sealants and their uses.
		K73. Knowledge of factors that impact retention of pit and fissure sealants.
		K74. Knowledge of indications and contraindications for using pit and fissure sealants.
		K75. Knowledge of techniques for applying pit and fissure sealants.
T26. Perform in-office bleaching to whiten teeth.	K76. Knowledge of types of bleaching agents and their use.	
	K77. Knowledge of indications and contraindications for using bleaching agents.	
	K78. Knowledge of techniques for applying bleaching agents.	

2. DENTAL PROCEDURES (50%), continued - This area assesses the candidate's ability to provide registered dental assistant services related to patient treatment. This includes services related to placing direct and indirect provisional restorations, implementing preventative procedures, and performing tasks associated with specialty procedures. This area also assesses the candidate's ability to educate the patient about oral health and maintenance. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
2D. Patient Education (10%)	T27. Educate patients about oral hygiene to promote dental health.	K79. Knowledge of the effects of poor oral hygiene and care related to dental health.
	T28. Provide patients with pre- and post-treatment instructions to promote patient compliance	K80. Knowledge of methods for educating patients about oral hygiene.
		K81. Knowledge of symptoms patients may encounter after treatment.
T29. Educate patients about dietary recommendations to promote oral health		K82. Knowledge of techniques for pain management after treatment.
		K83. Knowledge of methods for educating patients about pre- and post-treatment instructions.
		K84. Knowledge of the effects of foods and beverages on oral health.
		K85. Knowledge of methods for educating patients about dietary recommendations related to oral health and dental treatment.

2. DENTAL PROCEDURES (50%), continued - This area assesses the candidate's ability to provide registered dental assistant services related to patient treatment. This includes services related to placing direct and indirect provisional restorations, implementing preventative procedures, and performing tasks associated with specialty procedures. This area also assesses the candidate's ability to educate the patient about oral health and maintenance. These activities are performed under the supervision of a dentist.

Section	Task Statements	Knowledge Statements
2E. Specialty Procedures (5%)	T30. Test pulp vitality to identify baseline pulp health or level of pain.	K86. Knowledge of the relationship between pain responses and pulp vitality. K87. Knowledge of methods for testing pulp vitality.
	T31. Dry canals with absorbent points to assist with endodontic treatment.	K88. Knowledge of techniques for using absorbent points to dry canals.
	T32. Place periodontal dressings to protect extraction and periodontal surgical sites.	K89. Knowledge of types of periodontal dressings and their use.
		K90. Knowledge of the relationship between dressing medicaments and post-surgical healing.
		K91. Knowledge of signs of dry socket that require the attention of a dentist.
		K92. Knowledge of signs of infection or irritation associated with periodontal and surgical dressings.
	T33. Place archwires to move teeth to dentist's prescribed position.	K93. Knowledge of techniques for applying dressings to surgical sites.
		K94. Knowledge of the types of archwires and their functions.
		K95. Knowledge of methods for placing archwires.
	T34. Place ligatures to connect archwires to orthodontic brackets.	K96. Knowledge of types of instruments used to place orthodontic archwires.
K97. Knowledge of types of ligatures and their functions.		
K98. Knowledge of techniques for placing ligatures based on dentist's instructions.		
T35. Remove post-extraction and post-surgical sutures as directed by dentist.	K99. Knowledge of types of instruments used to place orthodontic ligatures.	
	K100. Knowledge of techniques for removing post-surgical sutures.	
T36. Adjust removable prosthetic appliances extraorally to verify fit or retention.	K101. Knowledge of types of removable prosthetic appliances and their functions.	
	K102. Knowledge of methods for verifying removable prosthetic appliance fit or retention.	
	K103. Knowledge of techniques for adjusting prosthetic appliances extraorally.	

3. INFECTION CONTROL AND HEALTH AND SAFETY (25%) - This area assesses the candidate's ability to maintain a safe and sanitary work environment and to adhere to infection control protocols and standard precautions.

Section	Task Statements	Knowledge Statements	
3A. Patient Safety and Disease Transmission (15%)	T37. Provide patient with safety precautions to ensure protection during dental treatment.	K104. Knowledge of methods for using safety precautions with patients. K105. Knowledge of types of safety equipment for protecting patients. K106. Knowledge of techniques for protecting patients during diagnostic tests and imaging.	
	T38. Use pre-procedural barriers, air evacuation systems, and rinse techniques to prevent the spread of disease through aerosol, droplets, and splatter.	K107. Knowledge of equipment for providing protective barriers and air evacuation systems. K108. Knowledge of techniques for using barriers, air evacuation systems, and rinses. K109. Knowledge of types of infectious diseases and their modes of transmission.	
	T39. Sanitize hands according to protocols to prevent the transmission of diseases.	K110. Knowledge of techniques for sanitizing hands during dental treatments. K109. Knowledge of types of infectious diseases and their modes of transmission.	
	T40. Wear personal protective equipment to prevent contamination	K111. Knowledge of techniques for using personal protective equipment. K109. Knowledge of types of infectious diseases and their modes of transmission.	
	T41. Adhere to infectious disease prevention protocols to reduce risk of disease transmission.	K112. Knowledge of techniques for preventing the spread of infectious diseases. K113. Knowledge of types of disinfecting and sterilizing agents used to prevent the spread of infectious diseases. K109. Knowledge of types of infectious diseases and their modes of transmission.	
		T42. Identify signs of medical emergencies to address situations that require immediate intervention.	K114. Knowledge of signs of allergic reaction or anaphylactic shock. K115. Knowledge of signs of medical crisis or emergency. K116. Knowledge of methods for obtaining emergency medical assistance. K117. Knowledge of methods for administering emergency first aid and CPR.

3. INFECTION CONTROL AND HEALTH AND SAFETY (25%) - This area assesses the candidate's ability to maintain a safe and sanitary work environment and to adhere to infection control protocols and standard precautions.

Section	Task Statements	Knowledge Statements
3B. Equipment Disinfection and Cross-Contamination Prevention (10%)	T43. Disinfect treatment area and equipment to prepare for or complete dental treatment.	K118. Knowledge of methods for disinfecting treatment areas and equipment.
		K119. Knowledge of barrier techniques for protecting treatment areas and equipment.
		K120. Knowledge of methods for monitoring dental waterlines and water quality.
		K121. Knowledge of methods for disinfecting evacuation lines.
	T44. Sterilize instruments to prevent patient-to-patient disease transmission.	K122. Knowledge of types of disinfecting and sterilizing agents used to prevent the spread of infectious diseases.
		K123. Knowledge of types of sterilization processes and related equipment.
		K124. Knowledge of procedures for sterilizing instruments.
T45. Adhere to disposal safety protocols to discard of contaminated materials or sharps.	K125. Knowledge of techniques for storing instruments before and after sterilization.	
	K126. Knowledge of techniques for the safe disposal of contaminated materials.	
	K127. Knowledge of techniques for the safe disposal of sharps.	

4. LAWS AND REGULATIONS (10%) - This area assesses the candidate's knowledge of laws and regulations regarding licensing requirements, scope of practice, professional conduct, and professional responsibilities.

Task Statements	Knowledge Statements
T46. Comply with laws regarding consent to respect patients' right to make informed treatment decisions.	K128. Knowledge of laws regarding patient consent.
T47. Comply with Health Insurance Portability and Accountability Act (HIPAA) laws to respect patient right to privacy in dental health care delivery.	K129. Knowledge of laws related to the Health Insurance Portability and Accountability Act (HIPAA).
T48. Report instances of suspected abuse, neglect, and exploitation to protect vulnerable populations.	K130. Knowledge of signs of child abuse or neglect. K131. Knowledge of signs of dependent adult abuse, neglect, or exploitation. K132. Knowledge of signs of elder adult abuse, neglect, or exploitation. K133. Knowledge of methods for reporting child, elder, or dependent adult abuse.
T49. Comply with laws about record-keeping to document, store, and dispose of patient charts or records.	K134. Knowledge of legal standards for patient record-keeping and documentation. K135. Knowledge of laws regarding the storage and disposal of patient charts or records.
T50. Comply with laws about professional conduct to maintain professional integrity.	K136. Knowledge of laws regarding professional conduct.
T51. Comply with laws about scope of practice to maintain professional boundaries.	K137. Knowledge of laws regarding scope of practice.

SAMPLE QUESTIONS

The written examination includes 125 scored and 25 pretest (unscored) multiple-choice items. It is functional in nature, covering the duties and settings for Registered Dental Assistants as defined in the California Dental Practice Act. You will have 3 hours to complete this examination.

1. In addition to being labeled or color-coded red, sharps containers must have what features?
 - a. They must be compact and leakproof
 - b. They must be compact and reusable
 - c. They must be puncture-resistant and reusable
 - d. They must be puncture-resistant and leakproof

2. Why should an RDA floss the patient's teeth after coronal polishing?
 - a. To adhere the polishing agent to the sublingual area
 - b. To apply the polishing agent subgingivally to the gingiva
 - c. To strengthen the enamel of the interproximal tooth surfaces
 - d. To remove debris that may be lodged in the interproximal contact area

3. Why is it important to use the proper cuff size when taking a patient's blood pressure?
 - a. To prevent arrhythmia
 - b. To prevent a false reading
 - c. The patient can experience syncope
 - d. The patient can become uncomfortable

4. Which of the following actions should an RDA take after the sealant has set?
 - a. Check tooth with an explorer to ensure sealant is well retained
 - b. Check tooth with floss to remove excess cement from interproximal contacts
 - c. Instruct patient to rinse with water to ensure excess material is removed
 - d. Instruct patient to rinse with mouthwash to ensure sealant provides protection from sensitivity

RDA GENERAL AND LAW AND ETHICS WRITTEN EXAMINATION REFERENCES

The following is a list of publications that may help you prepare for the written examination. This list does not include all dental assisting textbooks nor is it intended to be an endorsement of the publications listed.

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20. Short, M. J., & Levin-Goldstein, D. (2021). Head, Neck & Dental anatomy. (5th Ed.). Cengage Learning. ISBN: 978-0357457122
21. Thomson, E.M., & Johnson, O.N. (2017). Essentials of Dental Radiography for Dental Assistants and Hygienists. (10th Ed.). Pearson. ISBN: 978-0134460741

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STATE OF CALIFORNIA NOTICE OF ELIGIBILITY

You are eligible to participate in the California RDA General and Law and Ethics Written Examination.
Note: Your name below must match exactly the one required form of identification you must bring to the test center.

This bulletin is designed to provide you with information regarding examination procedures and content areas.
To schedule your examination, please refer to the instructions in this bulletin
